



IN THE UNITED STATES
PATENT AND TRADEMARK OFFICE

Burg 113571

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Patent Application

Inventor(s) Frederick M. Burg et al.

Case 113571

Conf. No. 4560

RECEIVED

SEP 29 2003

Serial No. 09/428,363

Group Art Unit 2154

Technology Center 2100

Filing Date October 27, 1999

Examiner K. S. Lin

Title Delivery of Call Queue Messages for Calls Launched from the
Internet

COMMISSIONER OF PATENTS
WASHINGTON, D.C. 20231

SIR:

AMENDMENT

In response to the Office action dated March 18, 2003 (application Paper No. 8),
please amend the above-identified application as follows: